

Donor Charter

- As a charity seeking donations from the public we, the Immigrant Council of Ireland, aim to comply with the Statement of Guiding Principles for Fundraising
- Our pledge is to treat all our donors with respect, honesty and integrity
- We commit to being accountable and transparent so that donors and prospective donors can have full confidence in the Immigrant Council of Ireland
- We promise we will effectively apply your gifts to us for their intended purposes
- We commit that you, our donors and prospective donors will:
 - Be informed of the organisations mission, and of the way the organisation intends to use donated resources
 - Be informed of the identity of those serving on the organisation's governing board, and that the board will exercise prudent judgement in its stewardship responsibilities
 - Have access to the organisations most recent financial statements.
 - Be assured your gifts will be used for the purposes for which they were given
 - Receive appropriate acknowledgement and recognition
 - Be assured that information about your donation is handled with respect and with confidentiality to the extent provided by law
 - Expect that all relationships with individuals representing the charity will be dealt with professionally
 - Be informed whether those seeking donations are volunteers, employees of the organisation or hired third party agents

- Have easily available the agreed procedures for making and responding to complaints
- Have the opportunity for any names deleted from mailing lists and to be informed if the organisation intends to share the mailing lists with third parties
- Receive prompt, truthful and forthright answers to questions you might have of the organisation.